



Warranty Policy

Subject:	Warranty Policy		
Date:	2024-01-01	Document Number:	WP-24-01
Models Involved:	PATHCROSS/ TRAILCROSS (GAS & EV)/ WORKCROSS/ALPINECROSS/SPORTCROSS/DESERTCROSS/JUNGLECROSS		

WARRANTY TERMS & CONDITIONS

1. Warranty Duration

- 1) Warranty Term: 6000 km( or Warranty terms specified in the table below, whichever comes first.
- 2) Warranty Date to Start: To Start from the date of user's purchase date with the effective purchase proofs. If no sufficient evidence supports the purchase date, the warranty date will start from the 40th date after the issuing date of the bill of lading.
- 3) Warranty defects shall be remedied at any authorized AODES distributors or dealer located within the authorized distribution territory in accordance with this guideline and Maintenance Manual. All parts replaced under this warranty shall belong to the property of AODES,
- 4) Vehicles used for commercial purposes will have their warranty period reduced to six (6) months.

2. Limited Warranty

This general Limited Warranty applies to AODES for parts,the warranty period begins on the date of purchase and is activated by receipt of an executed Vehicle Warranty Registration.

Parts Not Covered Under the Limited Warranty: Battery, Spark Plugs, Cables, Drive Belts, Air Filters, Front / Rear Brake Pads, Bushings , Light Bulbs, Fuses, Rubber Parts, Seats, Misc. Hardware, Mirrors, Rubber Gaskets, Front / Rear Tires, Front / Rear Rims, Gear / Engine Oil, Front / Rear Brake Rotors, Bearings, Floor Boards / Plastics / Fuel Filters / Steering Wheels and Motor Mount Bushings/coolant/brake fluid/engine seals, Ski(Snowmobile)/ Wheels(Snowmobile)/ Drive Shaft Assy(Snowmobile)/

Track(Snowmobile), any other part that is considered wear and tear, water damage, accident damage, race modified or raced. Attempt to avoid sand and salt as these can accelerate erosion of wear and tear parts.



	Pathcross	WorkCross	TrailCross(Gas)	TrailCross(EV)	AlpineCross
Engine Block parts	24 Months	24 Months	12 Months	NA	24 Months
Engine Electrical parts	12 Months	12 Months	12 Months	NA	12 Months
Engine Clutch System	6 Months	6 Months	3 Months	NA	6 Months
Engine Transmission	12 Months	12 Months	12 Months	NA	12 Months
Engine Driveshaft	12 Months	12 Months	12 Months	NA	12 Months
Engine Throttle System	12 Months	12 Months	12 Months	NA	12 Months
Engine Radiator	12 Months	12 Months	12 Months	NA	12 Months
Electrical Motor	None	None	None	12 Months	12 Months
Front Suspension	12 Months	12 Months	12 Months	12 Months	12 Months
Rear Suspension	12 Months	12 Months	12 Months	12 Months	12 Months
Front Drivetrain	24 Months	24 Months	12 Months	12 Months	12 Months
Rear Drivetrain	24 Months	24 Months	12 Months	12 Months	12 Months
Wheels/Tires	None	None	None	None	None
Intake System	24 Months	24 Months	12 Months	NA	24 Months
Fuel System	24 Months	24 Months	12 Months	12 Months	24 Months
Steering	24 Months	24 Months	12 Months	12 Months	24 Months
Brakes	24 Months	24 Months	12 Months	12 Months	24 Months
Exhaust	24 Months	24 Months	12 Months	NA	24 Months



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Frame	24 Months	24 Months	12 Months	12 Months	24 Months
Rollbars	24 Months	24 Months	12 Months	12 Months	NA
Front Doors	NA	12 Months	NA	NA	NA
Rear Doors	NA	12 Months	NA	NA	NA
Front Seats	None	None	None	None	None
Rear Seats	None	None	None	None	None
Electrical Non LCD	12 Months	12 Months	12 Months	12 Months	12 Months
Electrical LCD	6 Months	6 Months	6 Months	6 Months	6 Months
Front Plastics	None	None	None	None	None
Center Plastics Non LCD	None	None	None	None	None
Center Plastics LCD	None	None	None	None	None
Rear Plastics	None	None	None	None	None
Cooling	24 Months	24 Months	12 Months	NA	24 Months
Window	None	None	None	None	None
Roof/Top LED	None	None	None	None	None
Winch	6 Months	6 Months	NA	NA	NA

	Sportcross	DesertCross	JungleCross		
Engine Block parts	12 Months	12 Months	12 Months		
Engine Electrical parts	12 Months	12 Months	12 Months		
Engine Clutch System	3 Months	3 Months	3 Months		
Engine Transmission	12 Months	12 Months	12 Months		
Engine Driveshaft	12 Months	12 Months	12 Months		
Engine Throttle System	12 Months	12 Months	12 Months		
Engine Radiator	12 Months	12 Months	12 Months		
Electrical Motor	NA	NA	NA		
Front Suspension	12 Months	12 Months	12 Months		
Rear Suspension	12 Months	12 Months	12 Months		
Front Drivetrain	12 Months	12 Months	12 Months		
Rear Drivetrain	12 Months	12 Months	12 Months		
Wheels/Tires	None	None	None		
Intake System	12 Months	12 Months	12 Months		
Fuel System	12 Months	12 Months	12 Months		
Steering	12 Months	12 Months	12 Months		
Brakes	12 Months	12 Months	12 Months		
Exhaust	12 Months	12 Months	12 Months		
Frame	12 Months	12 Months	12 Months		
Rollbars	12 Months	12 Months	12 Months		
Front Doors	12 Months	12 Months	12 Months		
Rear Doors	NA	12 Months	12 Months		
Front Seats	None	None	None		
Rear Seats	None	None	None		
Electrical Non LCD	12 Months	12 Months	12 Months		
Electrical LCD	6 Months	6 Months	6 Months		
Front Plastics	None	None	None		



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Center Plastics Non LCD	None	None	None		
Center Plastics LCD	None	None	None		
Rear Plastics	None	None	None		
Cooling	12 Months	12 Months	12 Months		
Window	None	None	None		
Roof/Top LED	None	None	None		
Winch	6 Months	6 Months	6 Months		

Notes: NA-Not available for this model. None-No warranty

3. Limitations

The Limited Warranty does not cover the following: Physical abuse or misuse of the product or operation of the product in a manner contrary to the provisions of its owner's manual; damage caused by the use of any non-AODES attachment, implement, accessory or part; damage caused by submersion in water, mud, sand, or other naturally occurring elements. The Limited Warranty will terminate if any of the following occur: any replacement parts used on the vehicle are other than genuine AODES brand parts; any modifications other than non-interfering cosmetic parts; regular maintenance and service is not performed as prescribed by the owner's manual during the warranty term, including, but not limited to, first scheduled 5 hour or 100 mile maintenance and first 5 hours less than half throttle break in period. Owner must maintain all service records of work performed on the product. All AODES products require a dealer pre-delivery inspection, to be performed at time of sale, to ensure proper operation, safety, and warranty validation. All AODES products require final assembly by the franchised dealer.

4. Break-in Period

The break in period serves as a gentle time period of use to allow for all working parts to work into their function. The break in period is simple, for the first 5 hours or 100 miles keep the unit at no more than half throttle and stay away from any extreme riding. Once this time period has passed, the unit should receive a similar PDI inspection that was done at the dealer to ensure no parts have become loose.

5. Service Points

Service points are crucial for unit preventative maintenance. Regular maintenance is required to maintain your warranty as you would change the oil in your normal motor vehicle. Regular maintenance is not covered under the warranty but at the cost of the unit owner. Keep records of your maintenance visits in case they are requested during warranty.

1-10 hours or 200 miles - Oil Change / PDI check / Grease Arms / Clean Air Filter - Date Completed/Hours /Miles

2-35 hours or 700 miles - Oil Change / PDI check / Grease Arms / Replace Air Filter -Date Completed/Hours /Miles

3-60 hours or 1200 miles - Oil Change / PDI check / Grease Arms / Replace Air Filter -Date Completed/Hours /Miles



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4--85 hours or 1700 miles – Oil Change / PDI check / Grease A---Arms / Replace Air Filter –Date Completed/Hours /Miles

5--110 hours or 2200 miles – Oil Change / PDI check / Grease A---Arms / Replace Air Filter – Date Completed/Hours /Miles

6--Keep Logs to repeat these steps every 25 hours or 500 miles. Replace Air filter at each service. Replace Fuel Filter/Differential & Transmission Fluid every 1000 miles.

WARRANTY PROCESS

1. The authorized distributor or their dealer will handle the reception, analysis, judgment of warranty acceptance, and repair solution according to the provided guidelines and maintenance manual. They will promptly offer warranty service to the user within the authorized distribution territory.
2. Subsequently, the distributor will promptly provide AODES with written detailed claim information as requested. This includes Purchase Order No, PI No, or Contract No, along with evidence of the user's vehicle purchase, Vin No, engine No, description of damage or defect, mileage, visual and auditory evidence, and defective parts details if necessary.
3. If the distributor is unable to confirm the acceptance of lodged warranty claims, they can forward all received information to AODES for further clarification.
4. Once the claim is assessed and confirmed, AODES will credit the warranted parts' amount based on the FOB prices agreed with the distributor to a dedicated account. This credit will offset the cost of spare parts (excluding vehicles) subsequently purchased by the distributor.
5. AODES will provide the distributor with a suggested spare parts inventory list, facilitating regular inventory planning for safety and ensuring smooth warranty and routine repair services.
6. The DISTRIBUTOR's designated dealers shall keep defective parts for 6 months so that the DISTRIBUTOR could provide these parts to the Aodes for further examination and improvement of the quality of Aodes's Products.

APPROVED BY SALES DIRECTOR

SIGNATURE

